

# Testia Quality Policy 2024 ("Essentials")

In 2023, we again demonstrated effective collaboration across business lines & entities, enhancing customer satisfaction. Despite many challenges our pioneering spirit thrived, leading to exceptional operational achievements. We can be proud of our 2023 performance!

Looking ahead to 2024, amidst a volatile context, the following 2024 Essentials guide our collective focus, help us manage uncertainties, and ensure each employee understands their contribution to the company's success.

Because We, at Testia:

## 1. Care about our people:

- by retaining our talents
- by attracting new talents
- by establishing a consolidated group diversity index

#### 2. Focus on customers:

- by delivering on-time for our NDT inspection services
- by delivering on-time for our engineering services
- by delivering on-time for off-the-shelf products
- by delivering on-time for customized products
- by satisfying our customers (as monitored by a customer survey)
- by creating a transnational after-sales infrastructure

#### 3. Act with quality and integrity:

- by preventing quality escapes through operational surveillance
- by implementing inspections double-check across all sites
- by deploying a Testia global ethics and deontological charter for inspectors
- by improving on quality delivery of off-the-shelf products
- by performing mandatory training for all employees

#### 4. Strengthen our financial performance

- by securing our treasury
- by establishing group sourcing & supply chain
- by growing our profitability from operations

Date: 19/02/2024 Page 1 of 2



## 5. Broaden our market perspective

- by growing our revenues
- by achieving planned product order intake
- by increasing branding recognition
- by diversifying outside of aerospace
- by expanding our local periodic verification capabilities

### 6. Prepare our future

- by establishing a Testia greenhouse gas indicator
- by further developing our NDT Cadet Academy
- by keeping our product market competitive
- by designing the future footprint & workshare of our automation segment

As prime accountable, I personally commit to support each of our employees in contributing to satisfy our customers, our shareholders and our statutory and regulatory requirements. At Testia we also promote a risk-based management culture, embedding continuous improvement mindset across the Company.

Toulouse, 19 February 2024

Glollend 7

David Rottembourg

Testia CEO

Date: 19/02/2024 Page 2 of 2